

HOUSE POLICY

1.0 Premises Details

Name of Premises

Address

Type of License Name of Licensee Name of Manager Telephone

The Gleneagles Hotel Auchterarder Perthshire

PH3INF

Licensed Hotel Peter Lederer Patrick Elsmie

01764 662231

2.0 Rules concerning Age

2.1 Under 18

It is an offence to sell alcohol to a person who is under 18 or to allow a person who is under 18 to consume alcohol in a bar (but see exception below)

It is our policy to ask all persons who look as if they may be under the age of 18 years for suitable proof that they are at least 18 years of age. Persons below this age must not be served any alcohol. The following are examples of suitable proof. The Portman Proof of Age card, a passport or a new driver's license with photograph.

2.1.1 At 16 or over

A person who is 16 years or over, who is present for the purpose of consuming a meal in a place set apart for the service of meals can be allowed limited types of alcohol. These include beer, cider, perry, porter and wine. It is our house policy to allow persons over the age of 16 in the dining area to consume limited amounts of alcohol to accompany a meal.

2.2 Under 14s

It is an offence to allow persons under 14 years into a bar during permitted hours unless the premises holds a children's certificate. Bar includes any place exclusively or mainly used for the sale and consumption of alcoholic liquor.

Note that persons under the age of 18 cannot consume alcohol in licensed premises (except under the conditions as given in 2.1.1)

Children's Certificate

Gleneagles does hold a children's certificate.

The children's certificate covers the area of the dining area, but children can only be allowed into this area of the bar when they are:

- Accompanied by a person of 18 years and over

- There for the purpose of consuming a meal
- Only there between the hours of 11.00 am and 8.00 p.m.

3.0 Rules concerning Drunkenness and Public Order

3.1 Breach of the Peace

It is an offence to allow any breach of the peace, drunkenness or riotous or disorderly conduct on licensed premises,

It is our policy that all staff should immediately inform the supervisor if they know of or suspect the occurrence of any of the above.

3.2 Drunken Persons

It is an offence to sell or supply any alcohol to a drunken person in licensed premises.

It is our policy that no member of staff should serve a person alcohol if, in the staff member's opinion, the person is drunk.

Early signs of drunkenness include speech and/ or movement being affected as well as dangerous or reckless behaviour, but staff should endeavour not to discriminate against persons with a disability. If in any doubt, staff should seek guidance from the Bar Manager or Senior member of staff on duty.

3.3. Staff Drunkenness

It is an offence for any member of staff to be drunk on the premises. It is our policy that staff can not drink on duty, or drink on the premises when off duty without specific permission from a manager._

4.0 Rules Concerning Permitted Hours

4.1 Permitted Hours

Our permitted hours of opening are from 11.00 am to 11.00 pm Monday to Saturday, 12.30pm to

2.30pm and 6.30pm to 11.00pm Sunday. We have additional permitted hours granted by way of regular extensions: Sunday 2.30pm to 6.30pm, Monday to Thursday 11.00pm to 1.00am, Friday & Saturday 11.00pm to 1.30am, Sunday 11.00pm to 12 midnight, Sunday 12 noon to 12.30pm

Alcohol cannot be sold outside of these times to anyone who is not a resident or a guest of a resident.

4.2 Off sales

It is our policy to allow alcohol to be sold for consumption off the premises (i.e. off sales) during permitted hours.

4.3. Closing time reflects the permitted hours above and non-resident customers can be allowed 15 minutes drinking up time. (But no alcohol can be sold or supplied)

There is no closing time as such for anyone who is a resident or a guest of a resident. However, proper regard must be had to 3.2 to above and, in the case of any doubt, cleared with a manager or senior member of staff.

5.0 Thieves, Prostitutes, Drugs and Stolen goods

It is an offence to knowingly allow thieves, prostitutes (or reputed ones) or persons using or dealing in drugs to meet or assemble on the premises, or to allow stolen goods to be deposited on the premises.

It is our policy that all staff should inform the manager if they know or suspect any of the above.

6.0 Betting, Gaming and Lotteries

It is an offence to permit any games to be played on the premises which comprise an offence under the Betting, Gaming and Lotteries Act 1963.

It is our policy to allow only the following games to be played: dominoes, cribbage, chess and draughts. These games shall not be played for such high stakes that they constitute an inducement to person to resmt to the premises primarily for the purposes of taking part in such games.

DISCLAIMER: The sample "house policy" described in this document is intended only to serve as a suggestion based on the experiences of other similar business owners. The Department is not providing legal advice in this document; we strongly recommend that you consult your attorney when creating and implementing your business' policies. This document does not in any way supersede or augment the statutes and administrative rules that apply to alcoholic beverage licensees. Your choice to use this document does not in any way mitigate or excuse any violations and will not reduce any penalty or liability your business may face for any such violation. The State of Montana, including the Department of Revenue, will not in any way be liable for any damages of any kind that may result from your decision to use this document.