

FOR IMMEDIATE RELEASE

March 18, 2014

CONTACT

Terry Hutton, Information Management Bureau Chief
Montana Department of Revenue
(406) 444-7315, thutton@mt.gov

Shari Hagengruber, Communications Specialist
(406) 444-7923, shagengruber@mt.gov

Montana Department of Revenue issues 197,821 tax refunds, processes 230,621 tax returns

Helena – The Montana Department of Revenue has processed 230,621 individual income tax returns for the 2013 tax year including both electronic and paper returns, and has issued 197,821 refunds averaging \$403. So far the total amount refunded to taxpayers is over \$79 million dollars.

Last year at this time, we processed 230,111 electronic and paper individual income tax returns, and issued 193,755 refunds averaging \$402.

Taxpayers who file their state income taxes electronically usually get their refunds in five to seven days, while the wait for those who file by paper ranges from 20 to 21 days before receiving funds.

Taxpayers are encouraged to go to the DOR website and visit “[Where’s My Refund](#).” This feature allows taxpayers to receive a status as to where their refund is at in the DOR process.

If assistance is needed with filing taxes, taxpayers can call the department’s call center toll free at (866) 859-2254, or in Helena at 444-6900. Regular call center hours are Monday through Friday, 8 a.m. to 5 p.m. We will be extending our call center hours during the last week of tax season. Beginning Thursday, April 10 through Friday, April 11, we will be available from 7 a.m. until 6 p.m., on Saturday, April 12, from 10 a.m. until 2 p.m., and on Monday, April 14 through Tuesday, April 15, from 7 a.m. until 8 p.m.

Taxpayer assistance is available in person Monday through Friday, 8 a.m. to 4 p.m. at the Mitchell Building, 126 North Sanders in Helena, and at our Missoula office, 2681 Palmer Street.

In addition, there are more than 100 volunteer tax preparation sites around the state through Volunteer Income Tax Assistance (VITA) and AARP Tax-Aide Montana. To find out if you qualify and to see a comprehensive listing of locations, visit www.montanafreefile.org. For more information, visit revenue.mt.gov.

##