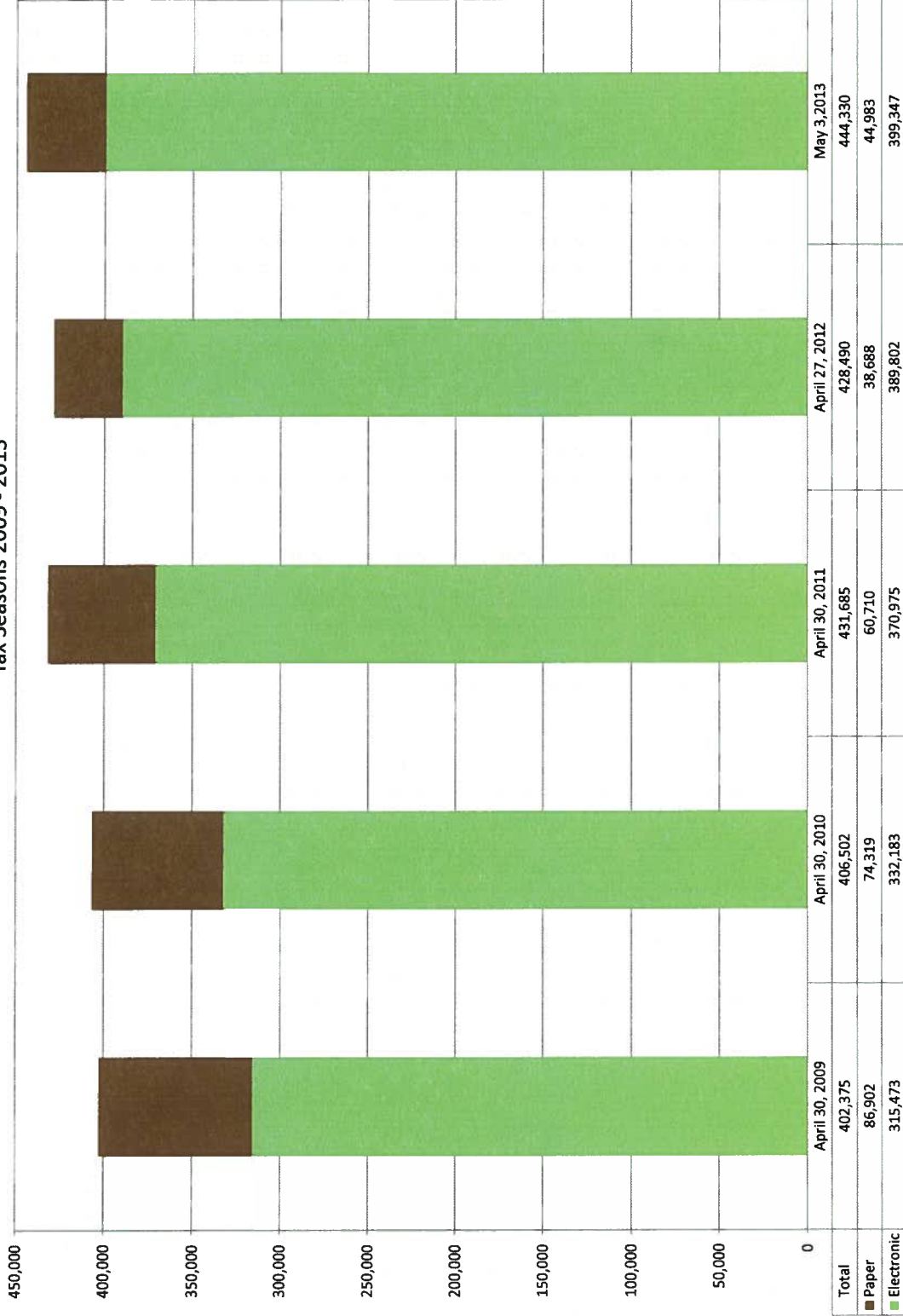


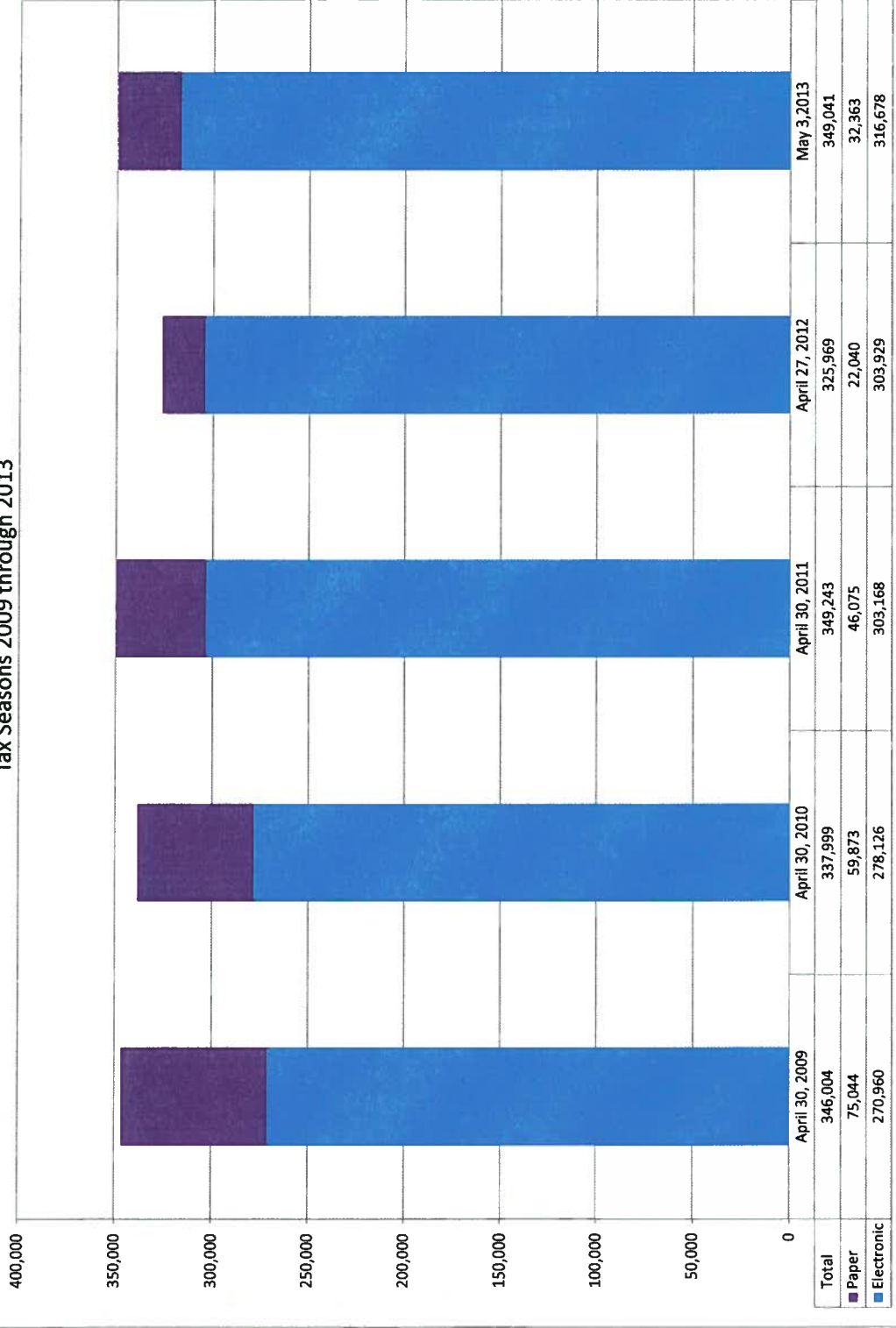
Individual Income Tax Returns Processed Electronic and Paper

Tax Seasons 2009 - 2013

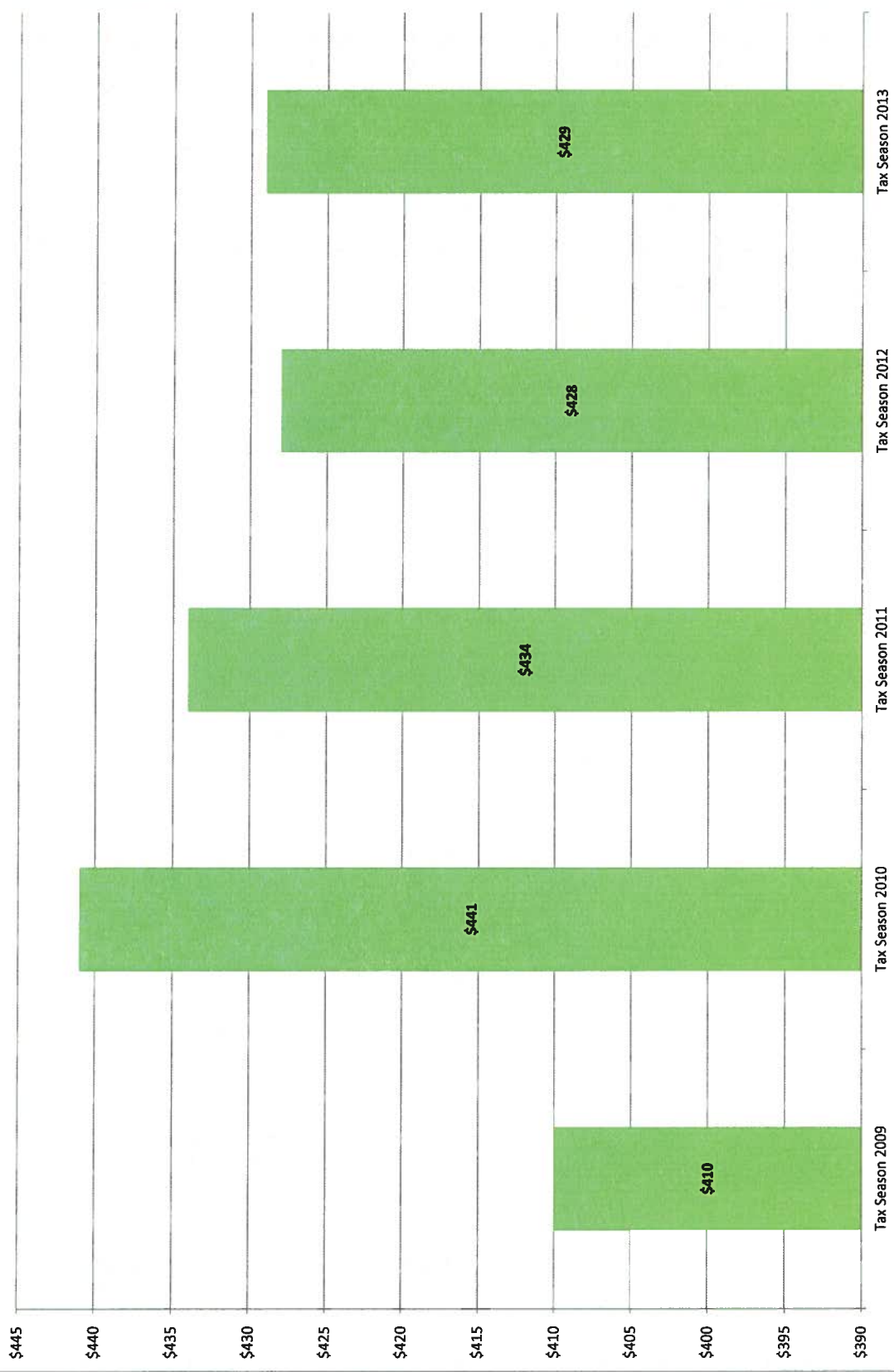


Individual Income Tax Refunds Processed Electronic and Paper

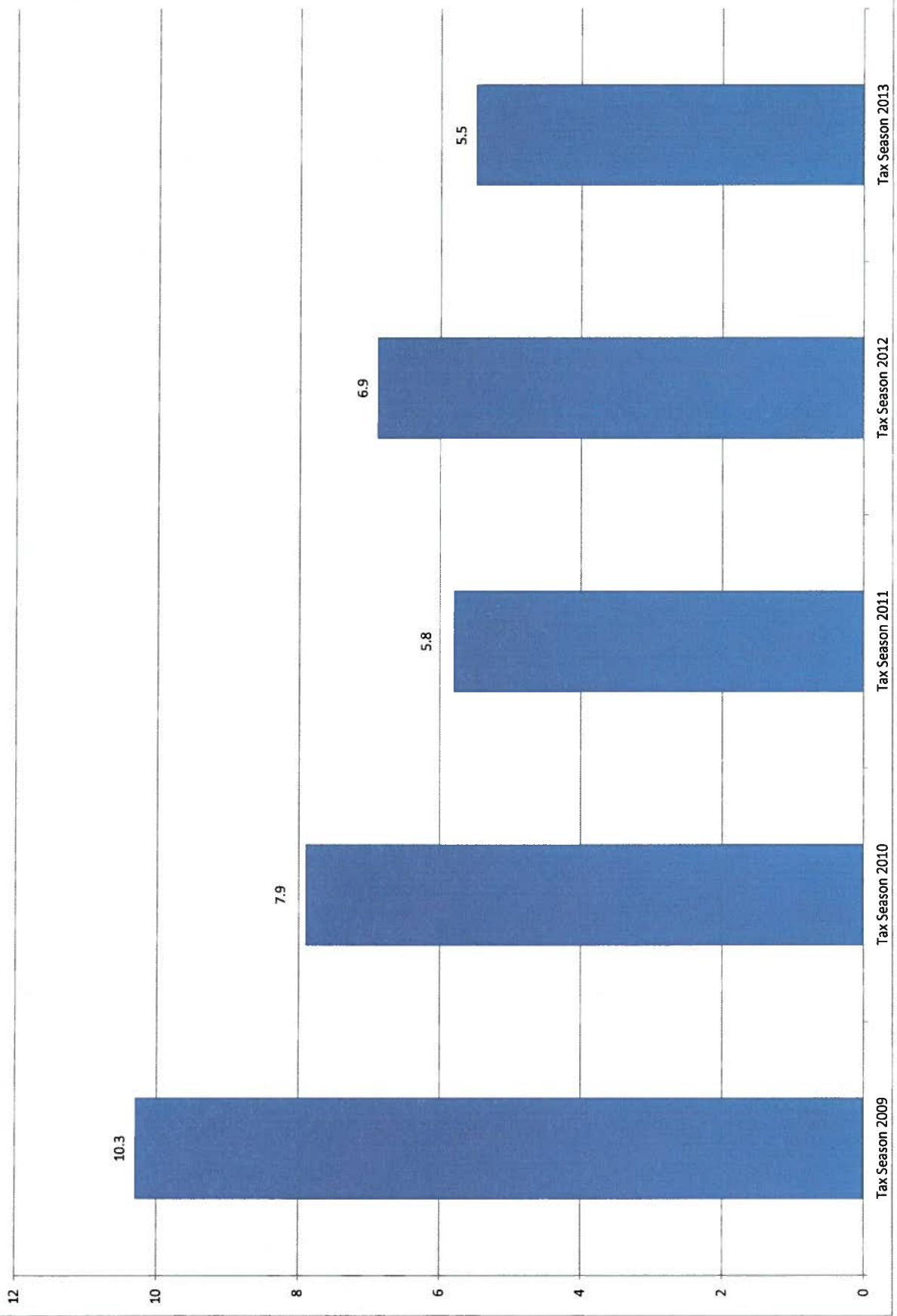
Tax Seasons 2009 through 2013



Estimated Average Individual Income Tax Refund



Average Days to Process an Individual Income Tax Refund Filed Electronically



Tax Season 2013 - Comparison of 2012 Income Tax Returns Processed through May 3, 2013 and through August 31, 2013

