

	Total Score for Questions (2008)	Average Number of Surveys by Score	Percentage
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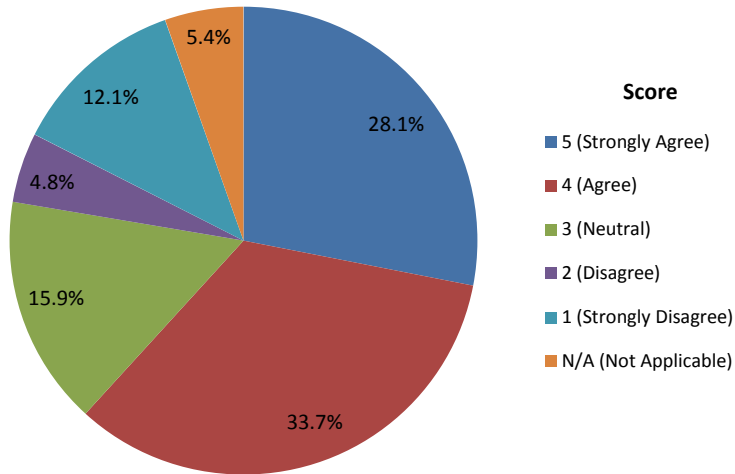
5 (Strongly Agree)	465	39	28%
4 (Agree)	558	47	34%
3 (Neutral)	263	22	16%
2 (Disagree)	80	7	5%
1 (Strongly Disagree)	200	17	12%
N/A (Not Applicable)	90	8	5%
Total	1656		100%
Total Number of Surveys	138		

	Total Score for Questions (2009)	Average Number of Surveys by Score	Percentage
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5 (Strongly Agree)	1169	97	61%
4 (Agree)	460	38	24%
3 (Neutral)	76	6	4%
2 (Disagree)	44	4	2%
1 (Strongly Disagree)	97	8	5%
N/A (Not Applicable)	62	5	3%
Total	1908		100%
Total Number of Surveys	159		

### Individual Income Tax Audit Surveys (Calendar Year 2008)

Total Number of Surveys=138; Total Number of Questions per Survey= 12;  
Total Number of Questions= 1,656



### Individual Income Tax Audit Surveys (Calendar Year 2009)

Total Number of Surveys=159; Total Number of Questions per Survey= 12;  
Total Number of Questions= 1,908

